

PRIVACY POLICY

1. INFORMATION WE COLLECT

1.1 Information You Provide

- **Purchase Information:** When you buy Premium, we collect your email address solely to deliver your license code. Payment details are processed securely by third-party providers (Stripe/PayPal) and are never stored on our servers.
- **Support Requests:** When you contact us at towretos@gmail.com, we collect your email, message content, and optionally system diagnostics you choose to share.
- **Feedback & Surveys:** Voluntary responses to help us improve TBoost.

1.2 Information Collected Automatically

- **Device Information:** Windows version, hardware specifications, installed software list (for optimization purposes only).
- **Usage Data:** Features used, optimization actions performed, crash reports, and performance metrics.
- **Diagnostic Data:** Anonymous error logs and system health indicators to improve stability.

1.3 Information We Do NOT Collect

- We do NOT collect: passwords, personal files, browsing history, documents, photos, or any content stored on your device.
- We do NOT create user accounts, profiles, or tracking IDs.
- We do NOT sell, rent, or trade your personal data to third parties.

2. HOW WE USE YOUR INFORMATION

We use collected information to:

- Provide, maintain, and improve TBoost's optimization features.
- Deliver Premium license codes to your email address immediately after purchase.
- Respond to support requests and technical issues.
- Send important updates about the software (security patches, version updates) — only if you explicitly opt-in.
- Analyze anonymous usage patterns to enhance user experience.

- Comply with legal obligations.

3. DATA SHARING AND DISCLOSURE

We may share your information only in the following circumstances:

- Service Providers: Trusted third parties who assist with payment processing or email delivery (under strict confidentiality agreements). Your email is shared only to send your license code.
- Legal Requirements: If required by law, subpoena, or government request.
- Business Transfers: In connection with a merger, acquisition, or sale of assets (users will be notified).
- With Your Consent: When you explicitly authorize sharing.

4. LICENSE CODE DELIVERY & EMAIL USAGE

- After Premium purchase, your license code is sent automatically to the email address you provided.
- We do not store your email in a user database — it is used only for:
 - Sending your license code
 - Optional: Sending critical security updates (if you opt-in during purchase)

5. DATA RETENTION

- Email addresses provided for license delivery are retained for 24 months after purchase for reactivation and support purposes, then automatically deleted.
- Diagnostic and usage data is anonymized after 12 months.
- You may request immediate deletion of your email or personal data at any time by contacting towretos@gmail.com.

6. DATA SECURITY

We implement industry-standard security measures including:

- Encryption of sensitive data in transit (TLS/SSL) and at rest.
- Regular security audits and vulnerability assessments.
- Access controls limiting employee access to personal data.

- Secure coding practices to prevent common vulnerabilities.

7. YOUR RIGHTS

Depending on your location, you may have the right to:

- Access: Request confirmation of what personal data we hold about you.
- Correction: Update inaccurate email or contact information.
- Deletion: Request erasure of your email or personal data.
- Portability: Receive your provided data in a structured, machine-readable format.
- Objection: Opt-out of non-essential communications.
- Withdraw Consent: Revoke previously given permissions for updates.

8. COOKIES AND TRACKING

- TBoost desktop application does not use cookies or tracking technologies.
- Our website (<https://tboost.tech>) may use essential cookies for functionality and analytics cookies (with your consent) to improve user experience.
- You can manage cookie preferences in your browser settings.

9. INTERNATIONAL DATA TRANSFERS

Your information may be transferred to and processed in countries other than your own. We ensure appropriate safeguards are in place to protect your data according to this Privacy Policy and applicable laws.

11. CHANGES TO THIS POLICY

We may update this Privacy Policy periodically. We will notify users of material changes via:

- In-app notification (for existing users)
- Email (only if you opted-in for updates)
- Updated "Last updated" date at the top of this policy

12. CONTACT US

For questions about this Privacy Policy, license delivery, or your data:

- Email: towretos@gmail.com
- Website: <https://tboost.tech>
- Response time: Within 5 business days